



We'll take you there...

Terms and Conditions

Confirmation & Payment

A tentative booking will be held for a maximum of 1 week (7days), at the end of this time, a non-refundable / non-transferable **deposit of \$700 to secure your date**. Confirmation of your booking **cannot** be assumed until the deposit and signed documents are received. **Final payment is due no later than 14 days prior to the date of your booking – if not received by this time your charter will not proceed**. Mandurah Cruises accepts payments by EFT, Cheque, Cash or credit card, a 2% credit card surcharge applies.

A 20% surcharge applies to all bookings held on public holidays. Prices are subject to change at any time.

Final Confirmation

Final confirmation of guests, catering and beverages is required 21 days prior to the date of your booking.

Bond

We reserve the right to charge a security bond if we deem it necessary at any time.

Responsibility

Mandurah Cruises does not accept responsibility for damage or loss of any of the clients or their guest's property left prior to, during or after the function. Clients are financially responsible for any damage / loss sustained to the vessel, fixtures / fittings, property or equipment caused by the client, guest or outside contractors prior to, during or after the function.

Boarding Time

We provide a complementary 15 minutes boarding time prior to the start of your function to board all guests and on completion of your function and we allow 15 minutes for your guests to disembark. Additional costs will be incurred should your guests remain onboard.

Final Details

Final numbers, Food and Beverage details are to be confirmed in writing 21 days prior to the date of your function.

Cancellation By Client

Cancellation of the charter must be put in writing and forwarded to Mandurah Cruises. In the event of the charter being cancelled within 60 days prior to your charter, we reserve the right to charge 50% of the vessel charter fee. If cancellation is within 14 days prior to the date of your charter we will charge 100% of the vessel charter fee plus any other expense already incurred or committed to. Deposits are non-refundable / non-transferable.

Cancellation By Mandurah Cruises

In respect to any cancellation of a charter or function by Mandurah Cruises, due to inclement weather or any other unforeseen circumstances, they will endeavor to re-schedule the cruise within 12 months of the date that was cancelled.

Banned Items

Confetti, glitter and table sprinkles, candles /tea lights, illegal drugs

Smoking

Smoking is permitted on board the Dancing Dolphin, Mandjar and Rebecca Sue vessels only ****conditions apply**.

Unruly Behavior

Unruly and or abusive behavior on board our vessels or toward staff will not be tolerated. The hirer of the vessel bears the responsibility of guest's behavior, if you are unable to take control of the situation, the skipper will dock the vessel and troubled guests will be requested to disembark with the other guests then being able to continue with the remainder of the function. Mandurah Cruises reserved the right to refuse entry to any intoxicated passengers prior to boarding, we also reserve the right to refuse commencement of the cruise if all guests are intoxicated and/or are displaying unruly behavior. Under these circumstances monies previously paid will not be refunded.

Name: _____ Signature: _____ Date: _____